

Refund Form – iScripts.com

Dear Customer:

Thank you for your business with iScripts.com. We understand our product does not meet your requirements at present and you are requesting a refund for one of our popular software programs. In order to receive a refund, you must print this form, fully complete the following information below, read the terms and conditions, and sign our binding agreement on the last page. Please send this refund request within 30 days of purchase. Please make sure you removed the software is removed from all your computers, servers and hosting account.

When completed, please fax this form to (847)620-0626

Personal Information

Full Name: _____

Email: _____

Address (line 1): _____

Address (line 2): _____

City/Town: _____ State/Province: _____

Zip/Postal Code: _____ Country: _____

Phone: _____ Fax: _____

Purchase Information

iScripts Product _____

Order I.D. #: _____

Date of Purchase _____

URL where the script was installed _____

Payment method (Choose one): Credit Card Check Paypal

Reason for Refund

1. Please check your reason(s) for refund:

- | | |
|--|--|
| <input type="checkbox"/> Could not install properly | <input type="checkbox"/> Product was not what I expected (explain below) |
| <input type="checkbox"/> Product too simple (explain below) | <input type="checkbox"/> Product too difficult to use (explain below) |
| <input type="checkbox"/> Server/Hosting problems (explain below) | <input type="checkbox"/> Not happy with the program (explain below) |
| <input type="checkbox"/> Ad misleading (explain below) | <input type="checkbox"/> Other (explain below) |

Comments:

Customer Feedback

2. What problems or difficulties did you encounter while using this product?

3. If you had problems or difficulties with the program, did you review our help documents or contact customer support via our Customer Solution Center at <http://www.iScripts.com/support>

- Yes No

If you checked “No” above, please contact us first before submitting a refund claim because our customer support representatives can help you make the best use of the program. Also we can customize any of our products to match your unique requirements.

4. How did iScripts meet your expectations or how did we not meet your expectations?

5. What could we have done to improve your experience with our product and support?

6. Do you plan to purchase any of our other products in the future? (Check all that apply.)

- SupportPRO SupportDesk - helpdesk software
- iScripts EasyCreate - Private label site builder script
- iScripts SocialWare – Social networking site script
- iScripts EasySnaps – Image hosting script
- iScripts EasyBiller - Billing and Account management script
- iScripts Autohoster – Complete web hosting business manager script
- iScripts Backuper – Online data backup platform
- iScripts GoStores – Private label store builder script

7. Please print your full name in the statement, read the following statement and agree by signing your name and today's date:

"I, _____, acknowledge that the use of and possession of any iScripts.com software is strictly for paying customers. By requesting a full refund I warrant and represent that I ceased the use of iScripts software and it is erased from any computers installed. By submitting this form I agree to the Terms and Conditions set forth by this refund policy, and I understand that I will be violating the Terms and Conditions of iScripts.com if I receive a full refund and continue to use iScripts.com software"

Signature: _____ Date: _____